

Reopening with Curbside

For our clients and new clients who are not quarantined and do not have any symptoms.

- Please call for an appointment. Please specify if the appointment will be curbside or in person.
- We prefer one person to come inside the building but will allow two if needed Two people may come in if the appointment is for a euthanasia.
- Technician appointments will remain curbside care.
- All persons coming inside the building **MUST WEAR A MASK NO EXCEPTIONS WILL BE MADE.**
- We have parking spots numbered with orange traffic cones. Please park in one of them if one is available.
- Please call the office upon arriving for appointment to get checked in and let us know where you are parked.
- Please bring your dog with a collar and leash and cats must be in a carrier or a pillowcase.
- When there is a room available a technician will come out to your vehicle and escort you inside the building.
- Our medical team will secure authorization for diagnostics/treatment/hospitalization.
- If your pet must stay for x-rays, labs or for observation we ask that you leave until your pet is ready to go home. We will call when your pet is ready to go home.
- When your appointment is done, please step into the lobby area and one of the receptionists will collect payment and schedule a recheck appointment if one is needed.
- All Prescriptions and Dog/Cat food will need to be called in and pre-paid. Call us when you arrive, we will bring it out to you.
- Our Team will disinfect, wash our hands and clean the rooms before and after each appointment.

Thank you for understanding. We appreciate your support and cooperation. Together we will take care of each other and our pets.